SEVP Portal: Post-OPT and STEM OPT

What is SEVP Portal?
The SEVP Portal is for F-1 students participating in post-completion OPT and STEM OPT. Students on OPT or OPT STEM will automatically receive an e-mail from SEVP (do-not-reply@SEVP.ice.dhs.gov) with instructions to set up their portal account. The portal allows students to report address, telephone and employer information directly to SEVIS. Students are accountable for meeting the reporting requirements that regulations require of them through the SEVP portal. SEVP portal is free so you will never be asked to pay for this access.

When Will I Receive the Email?
Students are considered Active on OPT or STEM OPT when they have received their EAD card AND their OPT start date has begun. Once these two things have occurred, students will become eligible for the SEVP portal and will receive an e-mail with login information from do-not-reply@SEVP.ice.dhs.gov to set up their account. Students with pending STEM applications are considered active OPT students.

How Do I Access the SEVP Portal:
There are three basic steps for creating an account in the SEVP Portal:

1. When the student’s OPT is approved AND the start date comes, the student receives the email which contains a link they must use to create the account. This link is unique to the student and cannot be shared or reused.
2. Student clicks the link in the email, enters their SEVIS ID and creates a password.
3. The SEVP Portal creates the student’s user profile.

I need to Reset My SEVP Portal Password:
Students who are locked out of their portal (SEVIS will lock after three wrong tries), have an expired link, need to reset their portal password, or didn’t receive the email may request a password reset by filling out the e-form “SEVIS OPT Portal Login/Password Request” through iStart at isss.utah.edu.

I Never Received SEVP Portal Email:
Students will receive an SEVP email when their OPT is approved and the start date has begun. The email with the link and instruction is sent to your primary email address (UMail). If you would like to change your email address and receive another link, you will need to submit the e-form “SEVP: Portal Change Email Address” through iStart at isss.utah.edu.

Students on Post-Completion OPT:

- You can update the following information on SEVP Portal:
  - U.S. Address
  - U.S. & Foreign Phone Number
  - Employment Information (Please make sure your employer information matches your offer letter)
- You can update the following information through ISSS E-form:

Updated 06/18/2018 AKC
You should always get a copy of your I-20 with new employment information. It is your responsibility as an F-1 visa holder to make sure you keep accurate copies of your documents for your records. Once you submit a change of employment information through the SEVP portal, you will need to request an I-20 Reprint from ISSS through iStart to receive a new I-20 with your updated employment information.

Reprints are recommended for employment updates, however they are not necessary for change of address or an email address.

**Students on STEM OPT:**

- You can update the following information on SEVP Portal:
  - U.S. Address
  - U.S. & Foreign Phone Number
- You can update the following information through ISSS E-form:
  - Email address (“SEVP Portal Change Email Address” E-form)
  - Foreign mailing address (“Update Address” E-form)
  - Password reset for SEVP portal (“SEVP Portal Login/Password Request” E-form)
  - Employment Information (updated I-983 form is required)

**More Information on SEVP Portal:**

- To enter the SEVP Portal after creating an account, students must enter their email address and password on the login screen. Once successfully submitted, the system will send users to the Attestation page. Students must click “Continue” on the Attestation page to access the SEVP Portal.
- On the Attestation page, students must agree that they will not provide false, fictitious or fraudulent information in the SEVP Portal. Clicking “Continue” signifies that the student agrees to the terms and conditions outlined on the page.
- For more information, please visit: [https://studyinthestates.dhs.gov/navigate-the-sevp-portal](https://studyinthestates.dhs.gov/navigate-the-sevp-portal)
- For general information and frequently asked questions regarding the portal: [https://studyinthestates.dhs.gov/sevp-portal-help](https://studyinthestates.dhs.gov/sevp-portal-help)
- For step by step videos on how to access the portal as well as how to submit information through the portal: [https://studyinthestates.dhs.gov/sevp-portal-videos](https://studyinthestates.dhs.gov/sevp-portal-videos)